

Affordable Phone Services, Inc.
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Tariff
4th Revised Page No. 2
Cancels 3rd Revised Page No. 2

PRICELIST CHECK SHEET

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Monthly Access Line Rates

One Time Charges ----- Rates
Residential Customers

Activation Fee ¹	\$25.00	(R)
Restore Service	\$15.00	
Transfer Service	\$40.00	
Number Change	\$20.00	
Name Change	\$10.00	
Toll Limitation Service	\$3.49	(N)

Residential Basic Local Exchange Service is \$47.75 Monthly. Monthly service charges and feature charges are applicable to change, in which case the customer will be notified 30 days in advance. (I)

Basic Service*	\$47.75 (plus tax)	(I)
Lifeline Basic Service*	\$35.00 (plus tax)	(I)
Premier Package (includes Caller Id, Call Waiting, and Call Waiting ID)*	\$52.75 (plus tax)	(I)
Lifeline Premier Package (includes Caller Id, Call Waiting, and Call Waiting ID)*	\$40.00 (plus tax)	(I)
Complete Package (INCLUDES CALLER ID W/NAME, CALL WAITING, CALLER WAITING ID, *69, 3-WAY, & CALL FORWARDING)*	\$57.75 (plus tax)	(I)
Lifeline Complete Package INCLUDES CALLER ID W/NAME, CALL WAITING, CALLER WAITING ID, *69, 3-WAY, & CALL FORWARDING)*	\$45.00 (plus tax)	(I)

Toll Limitation Service² Monthly \$2.99 (N)

4.3 Calling Features

Calling features are charged at a standard rate unless purchased as a package which is listed below. The features include:

Residential Rates

Call Waiting	\$5.00
Call Forwarding	\$5.00
Unpublished Number	\$5.00
Three Way Calling	\$5.00
Return Call	\$5.00
Caller ID	\$10.00
Voice Mail	\$10.00
Internet	\$14.95
Adding features after installation of service is complete	\$10.00 (R)

¹ The Company reserves the right to waive the Activation fee.

² Toll Limitation Service is provided for Lifeline customers at no charge.

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Rule 22 Lifeline Program

A. General

- (i) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42.
- (ii) Lifeline is supported by the federal universal service support mechanism.
- (iii) Federal support of nine dollars and twenty-five cents (\$9.25) is available for each Lifeline service and is passed through to the subscriber. An additional three dollars and fifty cents (\$3.50) credit is available in state support.

B. Regulations

(i) General

- (a) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified in Section B(ii)(a) following or their annual household income must not exceed 135% of the federal poverty guidelines.
- (b) The Lifeline credit is applicable to the primary residential connection only, it may not be applied to multiple lines in a package for local service.
- (c) Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- (d) No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- (e) The Federal Universal Service Charge will not be billed to Lifeline customers.
- (f) A Lifeline subscriber's local service will not be disconnected for non- payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section 2. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
- (g) At no time shall a customer's Lifeline rate go below zero.

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Rule 22 Lifeline Program (Cont'd.)

B. Regulations (Cont'd.)

(ii) Eligibility

- (a) To be eligible for a Lifeline credit, a customer must have a gross annual household income does not exceed 135% of the federal poverty income guidelines or must be a current recipient of any one of the following low income assistance programs.

Federal Public Housing Assistance/Section 8
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
Low Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI)
Temporary Assistance to Needy Families (TANF)
National School Lunch (free program only)

- (b) All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

(iii) Certification

- (a) Proof of eligibility based on income or in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services unless the Company has access to an eligibility database with which they can verify applicant's eligibility. The Lifeline credit will not be established until proof of eligibility has been received by the Company. When eligibility documentation is provided, the Lifeline credit will be provided on a going forward basis.
- (b) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (c) When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within 60 calendar days, the Lifeline credit will be discontinued.

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Rule 22 Lifeline Program (Cont'd.)

B. Regulations (Cont'd.)

(iv) Charges and Credits

- (a) Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- (b) Service Charges in Section 4 are applicable for installing or changing Lifeline service.
- (c) The Service Change Charge in Section 4 is not applicable when existing service is converted intact to Lifeline.

(v) The total Lifeline credit consists of one federal credit plus one (1) state credit

(a) Federal Lifeline credit

Monthly Credit

- 1. All programs, one per Lifeline service \$ 9.25

(b) State credit

- 1. All programs, one per Lifeline service \$3.50

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